



**1st Annual Financial
Inclusion Summit -
Africa**

2016

30th June - 1st July, 2016
Sarova Panafric Hotel
Nairobi, Kenya

FEATURED SPEAKERS

- ▶▶ **Victor Malu**
*Head Future Financial Systems
Financial Sector Deepening Trust*

- ▶▶ **Sundeeep Raichura**
*Chief Executive Officer
Alexander Forbes Kenya*

- ▶▶ **Ayandev Saha**
*General Manager
K M Dastur Reinsurance Brokers, India*

- ▶▶ **Dr. Emmanuel Moore Abolo**
*Ph.D Chief Risk & Compliance Officer
Nexim Bank Nigeria*

- ▶▶ **Justine Bagyenda**
*Executive Director Supervision
Bank of Uganda*

- ▶▶ **Kimathi Githachuri** *Digital
Financial Services Expert Kenya*

Michelle Hassan *Associate,
Bankable Frontier Associates
(BFA)*

Delight
Professional Summits

Bringing African panning stakeholders, policy
makers community and business leaders
together via our conferences and events



Dear Delegate,

“Financial inclusion is critical in realizing inclusive economic growth. In September 2015, the United Nations adapted a bold transformative 2030 agenda through Sustainable Development Goals that calls upon nations to promote inclusive and sustainable economic growth. The objective is to encourage access to financial services to the unbanked, consequently strengthening the capacity of domestic financial institutions.

Being a vital enabler of development progress, it is important for key stakeholders to work together in driving the new development agenda while also addressing the role of the regulator. In Sub Saharan Africa, Micro-Finance Institutions have played a major role in improving access to financial services for the marginalized sector. Agency banking and money transfer platforms have also been integral in leading the way to banking on the unbankable.

However, according to the World Bank statistics, an estimated 1.2 billion people in Africa are unbanked which represents 76% of the adult population. Further, 53% of the world's active mobile money accounts are in Africa a clear indication of the expansive market potential for financial services and mobile money transfer.

This Summit will front the conversation on how formal and informal financial sectors can optimize on financial inclusion to make more revenue and contribute to eradicating poverty by ensuring availability, adequacy, affordability and accessibility of financial services to vulnerable groups.

THEME: Optimizing on Financial Inclusion to Meet Business Bottom Line

Special Features

- Learn from top industry experts
- Learn practical solutions through specific case studies
- Gain new insights on emerging issues in financial inclusion
- Participate in Panel discussions: How to stay ahead of the threat curve.
- Discover new technologies that optimize delivery channels and deliver real solutions
- Benchmark and network with key stake holders in the industry

Who You Will Meet

- Government agencies/regulatory bodies
- NGO'S
- Financial Institutions
- Microfinance Institutions and Sacco's
- Telecommunication Companies/Mobile Money Transfer Providers
- Insurance and Pension Funds Providers
- Educational and Research Firms
- Technology Providers and Innovators
- Consulting and Risk Firms

SUMMIT DAY 1

08:00 Registration and refreshments

09:00 Welcome and opening remarks from the Chair

09:10 Keynote Address: Promoting Financial Inclusion

09:30 THE STATE OF FINANCIAL INCLUSION

- > *Defining financial inclusion as a shared business strategy*
- > *Identifying key stake holders and their roles*
- > *Looking at the bigger picture-analyzing the unbankable*
- > *Examine the strides made towards actualizing financial inclusion*
- > *Creating awareness, Financial Literacy / Consumer Education*

10:30 Networking and Morning Refreshment

11:00 THE ROLE OF THE REGULATOR IN FINANCIAL INCLUSION

- > *Identify with the role of the regulator and regulatory changes*
- > *Regulation on bank reporting requirements and applicable consumer protection rules.*
- > *Capitalizing on regulatory gains and government initiatives*
- > *Regulatory hurdles and their implications to the rate of actualizing financial inclusion*
- > *Policies on partnerships and contracting agents in the financial sector*
- > *The role of Government in implementing mass/universal insurance schemes*

Q/A SESSION ON REGULATION AND EMERGING TRENDS AND CONCERNS

12:00 PARTNERING IN PROVIDING AFFORDABLE FINANCIAL SERVICES

- > *Identifying shared values and inclusion strategies*
- > *Leveraging on shared resources to maximize on output*
- > *Re-inventing business models that support shared business*
- > *Simplifying procedures of partnering*

Q/A SESSION ON BUILDING PARTNERSHIPS FOR SHARED RESOURCES

13:00 Networking Lunch

14:00 EXAMINING FINANCIAL TECHNOLOGY MATURITY AND BUSINESS MODELS

- > *Examining available platforms for both formal and informal sectors*
- > *Leverage on existing infrastructure and delivery channels*
- > *Investing in technologies that deliver real solutions*

> *New financial inclusion technologies*

> *Gains and challenges of digital infrastructure*

RE-EXAMINING FINANCIAL TECHNOLOGY MATURITY - FINTECH BUSINESS MODEL

15:00 Afternoon Tea and Networking

15:30 ANALYZING THE EFFECTIVENESS OF FINANCIAL INCLUSION THROUGH AGENCY BANKING, MFIs, INSURANCE, PENSIONS AND TELECOMMUNICATIONS IN DRIVING SUSTAINABLE FINANCIAL INCLUSION.

Agency Banking

- > *Examining selection, training and monitoring for agents*
- > *Developing efficient agency support management programs*
- > *Identifying and dealing with agency banking compliance issues*
- > *Addressing agent liquidity and fraud and their implications on the effectiveness of financial inclusion*

Micro-finance Institutions (MFIs)

- > *Examining the growth of Micro-Finance Institutions in the rural sector*
- > *Adoption of innovative products in MFIs*
- > *Identifying with operational/credit risks for MFIs*
- > *The future of MFIs with reference to the emergence of innovative products from banks and telecommunication companies*

Mobile Money Transfer Platforms/Banking

- > *The rate of uptake for mobile money transfer platforms in the region and its impact on financial inclusion*
- > *Technological hitches and Insider fraud implications on financial inclusion*
- > *Security and dependability of money transfer platforms*
- > *Is mobile money transfer platforms the key to attaining financial inclusion for the region*

Micro Insurance and Micro-Pensions

- > *Scrutinizing the uptake of mobile Insurance, crop Insurance and Micro-Pensions*
- > *Establishing sustainable markets for micro-insurance and micro-pensions*
- > *Complimentary services available through agents/partnerships*
- > *Addressing the challenge of monitoring micro-insurance and micro-pension claims*

17:00 End of Summit Day 1

SUMMIT DAY 2

08:00 Registration and refreshments

09:00 Welcome and opening remarks from the Chair

09:10 **MANAGING THE RISKS OF FINANCIAL INCLUSION**

- > *Importance of conducting risk diagnoses and monitoring for the organization*
- > *Integrating risk management policies and procedures with the organization strategy*
- > *Addressing Digital technology-related risks and data management,*
- > *Identifying, preventing and managing credit risks*
- > *Management of consumer complains through technology platforms*
- > *Ensuring customer protection through managing agency outlets*

PANEL DISCUSSIONS ON CHALLENGES AND SOLUTIONS TO RISKS

10:30 Networking and Morning Refreshment

11:00 **OPTIMIZING ON FINANCIAL INCLUSION TO MEET BUSINESS BOTTOM-LINE (WORKSHOP)**

For stake holders to maximize returns on their investments from financial inclusion strategies and contribute to eradicating poverty they must adapt strategies that are sustainable, profitable. This workshop will emphasis on the need to make smart business moves/partnership and investing in the technologies that deliver real solutions.

13:00 End of Summit and Networking Lunch

Post Conference Workshop

The 1st Annual Financial Inclusion Summit 2016

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